## Perla Renee Koren

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Web & Application Developer | Houston *I help evolve the internet.* 

## Summary

- Results-driven web and application development professional with over 10 years of experience in full-stack development, product innovation, integrations, and digital marketing. Proven track record in leading cross-functional teams, mentoring junior developers, and delivering high-impact solutions.
- Key accomplishments include managing and optimizing marketing cloud technologies and web integrations for BMC Technologies, a global IT leader. Mentored 10+ junior professionals and contributed to the successful execution of 21+ projects across various industries.

### **Skills**

*Full-Stack Development:* Expertise in custom CMS development with platforms such as WordPress, Magento, Shopify, and enterprise-level systems.

Frontend & Backend Technologies: Proficient in ReactJS, JavaScript (JS/jQuery), PHP, HTML/CSS, and other web technologies as required.

Database Management: Skilled in MySQL, PostgreSQL, MongoDB.

Cloud & Hosting: Hands-on experience with AWS cloud services.

*Marketing Technology:* Trained in Adobe Marketing Cloud products for advanced digital marketing and analytics.

Cross-Platform Expertise: Comfortable working on both Mac OS and PC.

*Creative Suite Proficiency:* Experienced in Adobe Photoshop, Illustrator, InDesign, and Figma for web development (not design).

#### **Experience**

BMC Software, CME Printing, Web Locomotive · Contract

Mar 2019–Present

Web Developer & Consultant

- Led the implementation of GDPR compliance on BMC's corporate website (bmc.com), ensuring adherence to data protection regulations.
- Advised on and developed an event website for BMC with customized access levels, improving user experience and security.
- Consulted with BMC Software on integrating marketing cloud solutions to optimize digital campaigns and improve overall marketing efficiency.
- Developed custom digital books and invitations for a range of clients, delivering personalized and high-quality digital experiences.
- Designed and implemented a custom WordPress template for a large enterprise, subsequently adapting the template for three subsidiary sites to maintain brand consistency.
- Guided a sales and marketing startup through the technical development of their first client website, helping secure their initial contracts.
- Consulted with a medical device provider on lead generation strategies, resulting in increased sales and more effective marketing campaigns.

• Provided technical training on Shopify e-commerce store development and marketing funnel campaigns, empowering businesses to scale their online presence.

BMC Software/Web Marketing

Aug 2016-Feb 2019

Web/Integrations Developer

Worked as part of the Web Marketing team to meet objectives and support other internal teams.

- Collaborated with the Web Marketing team to achieve objectives and support cross-functional teams.
- Overhauled and managed BMC's Adobe Tag Management System (TMS), ensuring seamless integrations and improved tracking.
- Developed custom video tracking solutions and implemented Account-Based Marketing (ABM) tracking to enhance targeting and campaign effectiveness.
- Provided support for A/B testing, optimizing conversion rates and user engagement.
- Improved site performance by reducing load times across BMC.com and its international versions.
- Identified and resolved analytics gaps, preventing data loss and ensuring accurate visitor tracking.
- Contributed to the migration of BMC.com to Adobe Experience Manager, streamlining content management.
- Created and optimized reusable code functions, built applications, and supported other BMC web projects to enhance functionality and user experience.

Savage Brands, Web Locomotive · Contract

May 2016-July 2016

Web Developer & Consultant

Website & application development in WordPress, jQuery, AngularJS, and other CMS.

- Partnered with a local graphic designer to improve his online presence and optimize lead generation strategies.
- Advised a music teacher on lead generation techniques and developed a custom website and student portal to enhance client engagement and streamline operations.
- Collaborated with Savage Brands to design and implement web applications for a major food supplier and an Oil & Gas equipment manufacturing company, driving efficiency and improving client services.

Savage Brands Sep 2014-May 2016

Lead Web Developer & Technical Consultant

Website development, stakeholder communication, web solutions, and application development.

- Developed a standardized framework incorporating frequently requested features, enhancing project efficiency, quality, and streamlining workflows.
- Introduced proactive project breakdowns to identify and resolve potential issues before they arose, improving project timelines and outcomes.
- Collaborated with stakeholders to define strategy and infrastructure requirements, ensuring alignment throughout the project lifecycle.
- Created and delivered training materials for both end-users and internal teams, ensuring effective use of web products and internal processes.
- Led the design and implementation of data feed systems and custom integrations, optimizing data flow and enhancing functionality across platforms.

Expert in building and optimizing websites and applications using Joomla, WordPress, Magento, and a variety of other open-source and enterprise-level CMS platforms.

- Conducted a comprehensive audit of a website's high bounce rate and low CTR, identifying key issues and proposing a solution. Collaborated with a designer to build a custom Magento e-commerce solution, resulting in a dramatic improvement—bounce rate reduced from 49% to 1.3%, and sales saw a significant increase.
- Contributed to the business model and marketing strategy for a new web department, developing a Statement of Work generator and cost estimator. Performed SEO and competitor audits, and provided guidance on talent acquisition.
- Developed a custom Magento-based web-to-print solution for a print shop's promotional events, streamlining their operations and improving customer experience.
- Managed a DDOS attack on a vulnerable client website, implemented immediate emergency measures, and collaborated with a third-party provider to set up a load-balancing system to ensure ongoing site stability and security.
- Managed ongoing web hosting support and maintenance, ensuring optimal performance and security through website hardening techniques. Created training materials and documentation to empower clients and internal teams.
- Developed and launched websites for multiple clients using Joomla, WordPress, Magento, and custom CMS platforms, tailoring solutions to meet unique business needs.

# **Education**

Self-Taught Web Development (Ongoing)

- Continuously expanding web development skills through online courses and resources, including LinkedIn Learning.
- Focused on mastering ReactJS, with a strong interest in applying it to future projects.

# College Courses (Currently Enrolled)

• Pursuing courses to advance both professional and personal growth, with an emphasis on technical development and hands-on learning.